

Polperro

PICNICS

FAQS

Q: WHAT IS THE COST OF A HAMPER?

A: A hamper for 2 people is \$160, excluding drinks. As a picnic guest, you are provided with cellar door prices of our wines, we also have French Champagne, Beer and non-alcoholic options, these can be pre-ordered or added on the day.

Q: WHAT IS PROVIDED IN THE HAMPER?

A: You'll receive a picnic hamper, rug, cutlery, crockery, wine glasses, wine holders and cheese board.

Q: WHERE CAN WE EAT OUR PICNIC?

A: Our picnics are held by the dam and the grass areas surrounding, a short walk away from the main restaurant area. Note that toilets are located in the restaurant main building. To respect our environment and to ensure the comfort and safety of our other guests please make your way to the main building should you require the facilities. Use this trip to your advantage and grab another bottle of wine whilst you're here!

Q: SHOULD WE BRING ANYTHING WITH US?

A: Your picnic has all the excitement and risks associated with an authentic country experience. To best prepare for your day, be sure to wear comfortable country appropriate shoes, part of the fun is seeking out your own spot to sit and indulge. We recommend you bring along your hat, sunglasses, sunscreen and Aerogard. If you prefer to sit in the shade, we have plenty of beautiful trees to settle under. Please be mindful that brown snakes sometimes visit over summer, so keep your eyes peeled, be responsible. If you spot one, stay calm and please alert our staff. Please act with caution as we can take no liability.

Q: WHAT IS THE CANCELLATION POLICY?

*A: For all picnic reservations we require final booking confirmation 48 hours before the reservation. **For any cancellations that occur after this a 100% cancellation fee will apply.** Please note picnics largely depend on safe and comfortable weather conditions. Polperro may notify you of a weather dependent cancellation a day prior to your booking.*

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Q: WHAT IF THE WEATHER IS NOT GREAT ON THE DAY?

A: Please note picnics largely depend on safe and comfortable weather conditions. Polperro may notify you of a weather dependent cancellation a day prior to your booking. If this unfortunately happens to be the case, you have the opportunity to rebook your experience. We look forward to assisting you with another booking.

Q: CAN WE TAKE THE LEFT OVER'S HOME?

A: Our hampers are generous and may over-indulge you. However due to food safety we are unable to package these for you to take away. Feel free to take home any unfinished wines with you, to enjoy later on. You are welcome to stay all afternoon for a long lazy lunch. We ask that you please return all picnic items by 4pm.

Q: DO YOU CATER FOR DIETARIES?

A: Our Picnic menu cannot be amended to suit every dietary requirement, we can only cater to 'Gluten Free' and 'Vegetarian'. Please make sure you let us know what your dietary is at the time of book. We cannot change your hamper on the day. Please also note, dietary hampers cannot be split. The whole hamper will be made to suit the dietary.

Q: CAN WE HAVE OUR PICNIC ON THE LAWN AREA?

A: No, as this is a busy space open to the public. You can take your picnic down to the dam to enjoy.

Q: CAN I BRING MY PET ALONG?

A: Unfortunately, due to our free-range chickens and farm dogs (which sometimes drop by) we cannot allow pets to join you during your picnic.

PUBLIC TRANSPORT

A: Please note that public transport does not operate in our region, so pre-planning your trip is essential. If you require assistance with transport services, please get in touch with our office team on (03) 5989 2471 prior to your visit.

EQUIPMENT AND PROPERTY

Each picnic has been carefully developed and includes equipment which is the property of our business. Your supplied card will be charged should our equipment be damaged or missing.

- Picnic Basket \$80, Picnic Rug \$200, Picnic Bag \$30
- Cutlery \$15 per piece, Crockery \$20 per piece
- Glassware \$25 per glass, Wine glass holders \$25
- Food Containers \$40 per piece, Cheese Board \$30